



# **Early Action Update**

**Leading Better Lives**

For consideration by:

Adult Social Care Scrutiny Commission

Date: 26 June 2025

Lead director: Kate Galoppi

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## Useful information

- Ward(s) All
- Report author: Michelle Larke
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### 1. Purpose of report

- 1.1. This cover report accompanies a slide deck which will be presented at the ASC scrutiny commission meeting 26 June 2025.
- 1.2. The purpose is to ensure our Adult Social Care Scrutiny Commission are fully briefed and sighted on the Leading Better Lives work to date.
- 1.3. This report is for information only.

### 2 Report Summary

- 1.1. This cover report and the accompanying presentation provide the background to Leicester's Leading Better Lives programme, progress to date with the work which includes the four projects agreed in the summer last year which were:
  - To deliver an Information and Advice festival
  - Facilitate multi-disciplinary meetings/drop ins in community settings.
  - Liaising with our community leaders ensuring that we are working collaboratively.
  - Establishing a pilot area for a Local Area Co-ordinator and Street Champions model to address social isolation.
- 1.2. Over the last 8-9 months, work has been progressing around each project to ensure we deliver on our commitments. The accompanying presentation will provide a comprehensive update against each project and a timeline for delivery where one is available.

### 3. Recommendations

- 1.1. ASC Scrutiny Commission are invited to:
  - Note and make any comments.

### 4. Supporting information

- 1.1. This cover report and accompanying presentation builds on earlier reports presented to our Adult Social Care Scrutiny commission around leading better lives and our early action approach and programme of work for Leicester.
- 1.2. Leading Better Lives was born out of the work adult social care has been doing to manage demand for services and support, and with it our spend on social care services. This recognises that early action has an important place in our infrastructure, and whilst we have some good early action services, it is not a coherent offer that is currently well coordinated for our citizens to access.
- 1.3. Underpinning this is the belief that in Leicester we want every person with care and support needs (including our unpaid carers) to be able to live the life they want to live, doing what is important to them, in good homes and in caring communities. However, we know that to live a good life, people need more than adult social care.
- 1.4. Following extensive engagement with our communities last year, which culminated in two events last summer, work has been underway to deliver on the commitments of our leading better lives programme of work. The accompanying presentation will provide a comprehensive update as we move into the delivery phase for the four key projects that people at those events agreed would start to respond to some of the key issues people told us about.
- 1.5. A key part of the project is the communications and engagement campaign, which will ensure we are actively promoting some of the opportunities that we committed to deliver. It will also ensure we continue to keep people who spoke to us, and our voluntary and community organisations up to date with progress with each of the four projects.
- 1.6. A further event is planned 28 October which will provide an opportunity to showcase the work we have done around the four projects, but also provide an interactive opportunity to coproduce a firmer commitment to early action in Leicester, ensuring we have a coherent offer in place for people who might need care and support now or in the future.
- 1.7. This report is for information only.

## 5. Financial, Legal, and other implications

### Financial implications

There are no direct financial implications arising from this report.

**Mohammed Irfan**  
**Head of Finance, Leicester City Council**  
**12 June 2025**

### Legal implications

The report is for noting and therefore there are no specific legal implications arising. Generally, any ongoing activities which includes commissioning services, or otherwise

payment to third parties, early engagement and advice should be sought from Procurement and Legal Services to ensure that any such arrangements comply with the Procurement Act as well as the Authority's own Contract Procedure Rules. Likewise, any formal joint working arrangements which may be required with any third-party organisations to whom the Authority wishes to collaborate - Legal Services will be able to advise and support on any such requirements.

**Mannah Begum, Principal Lawyer, Commercial & Contracts Legal Services**  
**Date: 12 June 2025**

#### Climate Change Emergency implications

There are only limited climate emergency implications associated with this report and these are mainly associated with the carbon emissions which can arise from travel to events. The project organisers should try to minimise those emissions by making events convenient to get to by sustainable travel options and/or by basing activities in neighbourhoods.

Phil Ball, Sustainability Officer, Ext:372246, 13 June 2025

#### Equalities implications

The Council must comply with the Public Sector Equality Duty (PSED) (Equality Act 2010) by paying due regard, when carrying out their functions, to the need to eliminate unlawful discrimination, advance equality of opportunity and foster good relations between people who share a 'protected characteristic' and those who do not.

In doing so, the council must consider the possible impact on those who are likely to be affected by the recommendation and their protected characteristics. Protected groups under the Equality Act 2010 are age, disability, gender re-assignment, pregnancy/maternity, marriage and civil partnership, race, religion or belief, sex, and sexual orientation.

The report provides the background to Leicester's Leading Better Lives programme and progress to date with the work being done and is for information only. The programme aims to ultimately help carers and people with care and support needs lead better lives, living as independently as possible, live safely and have a voice in coordinating their care. People will be from across a range of protected characteristics. The project work also ties in well with other work underway within Adult Social Care, such as the strength-based ways of working, which help to improve outcomes for users of our services. Through focus groups and surveys, the project has been able to gather insights into what is working well, what isn't, and what is important to people in terms of well-being, information access, and supportive communities. The initiative aims to improve the lives of all residents, particularly those who are most vulnerable or face systemic disadvantages.

**Equalities Officer, Surinder Singh, Ext 37 4148**  
**13 June 2025**

